



3rd Quarter 2017

One South Wacker Newsletter



Upcoming Events

Onsite Eye Exams,
August 22, 8 am – 4 pm.
Experience the convenience of office eye exams performed by an independent optometrist, working from 2020 Onsite's state-of-the-art mobile vision center. Exam costs may be covered by select insurance plans. For more information and to register, visit www.2020onsite.com.

Flu Shot Clinic,
September 12 & 13,
10 am – 2 pm, Tenant Lounge. *Protect your health and gain peace-of-mind, as OSW and CHC Wellness partner to offer convenient onsite flu shots. Shots may be covered by select insurance plans.*

Halloween Candy Bar,
October 30 & 31,
Tenant Lounge. *Stop by and enjoy some Halloween treats at OSW's "candy bar."*

Tenant Spotlight: HNTB

HNTB Credits Exceptional Employees for 50 Years of Success

HNTB Corporation has earned a reputation for providing exceptional infrastructure solutions and services across Illinois since the firm opened its Chicago office in 1967.

As project manager for the Illinois Tollway's Congestion Relief Program, HNTB leveraged its expertise to successfully oversee the widening of 274 miles of existing toll roads, construction of 12.5 miles of new highways, and conversion of 20 toll plazas to "open road" tolling.

"Approximately 100 employees operate from HNTB's Chicago office at OSW, with another 70 working at project sites throughout Illinois."

Other local projects where HNTB has recently made its mark include designing the CTA's new Wilson "L" station that is currently under construction, and major capital improvements at Chicago's O'Hare and Midway Airports.

"We are proud to have supported a variety of projects that benefit commuters throughout

the Chicago metropolitan area and across the state,"

explained Joe Catalano, HNTB's Deputy Office Leader. "None of it would be possible without our talented, dedicated employees. Everyone here, from our engineers to the administrative support staff, plays a critical role in our success."

Founded in 1914, HNTB now operates 62 offices in 26 states and the District of Columbia. The firm's capabilities extend from highway design and aviation to architecture and railroads.

Approximately 100 employees operate from HNTB's Chicago office at OSW, with another 70 working at project sites throughout Illinois. The firm moved here in 2012, after seeking a larger, more modern space to accommodate operations.

"We wanted a reset; our former space was very dated," Mr. Catalano recalled. "Our wish list included great amenities, proximity to public transportation, and a friendly, professional management team. OSW provides all of that, and more."



Ice Cream Social Offers Tenants a Taste of the Tropics

OSW's July 20 ice cream social brought a taste of a tropical Caribbean paradise to the building's lobby. Tenants mingled over scoops of creamy gelato and ice-cold sorbet – and a mouth-watering assortment of fruit and candy toppings – while enjoying a ringing, harmonic performance by a live steel drum band.



ONE SOUTH WACKER

1 South Wacker Drive
Suite 2285
Chicago, IL 60606
Building Engines
www.requestcom.com

Management Team

David Adams,
RPA, CPM, CCIM

Property Director

Lisa Metz, RPA

Property Manager

Juliann Jamroz

Senior Property Admin.

Bailey Madden

Property Admin. Specialist

Jon Alfred

Director of Security

Patrick Barry

Chief Engineer

Rory Durkin

Assistant Chief Engineer

Monika Zochowski

Cleaning Staff Supervisor

Luis Godínez

Housekeeping Manager

**Karly Fraeyman &
Paige Cascio**

Concierge

Regional Staff

Daniel Shapiro

Leasing Director

Christine Choi-Moore

Leasing Director

Brent J. Jacob

Leasing Manager

Michael Basic,
CPM, CCIM

AVP and Managing Director



Free Coffee One of Many 'Perks' Offered by Concierge Services Team



Karly Fraeyman

Complimentary coffee is one of the more popular amenities provided by One South Wacker's corporate concierge team, but Karly Fraeyman and Paige Cascio also offer a full range of high-level services to building tenants and their onsite employees.



Paige Cascio

"I enjoy the diversity that comes from serving our tenants. Every day presents a new challenge," explains Karly, who has helped organize Wrigley Field outings, secured tickets to some of Chicago's hottest sporting events and shows, and even planned a tenant's honeymoon.

"Our focus is on delivering personalized, professional services that enhance the value of OSW tenancy," adds Paige, the newest addition to the building's concierge team. "We appreciate the opportunity to be that 'go-to' resource for nearly any sort of request tenants may have."

Karly and Paige's responsibilities include everything from corporate event planning to

hotel bookings and travel reservations. They also oversee operations at the Tenant Lounge on OSW's Mezzanine Level, where tenants are welcome to discuss available services in-person, reserve meeting rooms, play video games, or re-charge with a quick game of pool.

"Paige and I want to build long-term relationships with tenants," Karly explains. "Understanding their individual likes and preferences helps us provide more personalized services."

Karly arrived at OSW in mid-2016, after honing her customer service skills at the Willis Tower's Metropolitan Club. She graduated from Grand Valley State University, Allendale, MI, with a degree in Hospitality & Tourism Management. A lifelong ice skater, Karly spent four years as a Disney on Ice traveling cast member after graduating from high school.

Paige is a former guerilla marketing specialist for a national restaurant franchise, and previously worked in corporate sales for a Chicago-based catering group. She earned a degree in corporate communications from Eastern Illinois University.

Contact Karly and Paige at 312-845-2241 or oswconcierge@corporateconcierge.com.

Onsite Conference Rooms Offer Versatility, Convenience

Looking for a change of scenery when hosting business meetings or more informal gatherings? OSW's onsite conference rooms offer convenience and versatility for groups ranging in size from three to 103.

For more information on rental rates* – and to reserve space – visit www.oswmeetings.com.

*The Madison and Monroe rooms, located near the Tenant Lounge, are available for tenant use at no charge.



The Monroe Room is ideal for small group gatherings.

Building Recycling Rate Drops 28%; 144,980 Pounds of Waste Diverted

Tenants diverted 144,980 pounds of waste from landfills in the first five months of 2017 through OSW's recycling program – a 28% drop from 2016 (202,040 pounds).



OSW recycling containers make it easy to separate recyclable materials from waste.

The total represents 32% of the total waste generated during that timeframe. In years past, OSW's overall recycling rate has exceeded 40%.

The Dept. of Energy reports that commercial real estate properties are responsible for nearly 20% of the U.S' total energy use.

"Our tenants are in an ideal position to make a positive impact on our environment. We hope everyone continues supporting our efforts to boost the building's recycling rate," Property Director David Adams said.