



ONE SOUTH WACKER

# Riser Management

To coordinate telecom (and cable) provider services, please call the building's riser manager, IMG. For security purposes, all work performed from the building's central telephone closet (Net Pop) through the building's riser and into the tenant's IDF closet must be performed by the building's riser manager. For telecom work within the tenant's premises, tenant may engage the riser manager or another local licensed union low-voltage contractor.

Support center information is listed below:

Email: [IMGService@IMG-Connect.com](mailto:IMGService@IMG-Connect.com)

Phone: 888-464-5520

Start Service: [IMG-Connect.com/IMG-Connect/](https://www.img-connect.com/IMG-Connect/)